

HEMOCARE MANAGEMENT CORPORATION



Happy Holidays!

A year-end message from our CEO

As we near the end of 2010, I think of where we have been and where we are going. HEMOCARE Management Corporation will be 17 years old at the end of this month. A baby born the year we started would be in her junior year of high school!

We started providing CAP-DA services for Lincoln County on April 1 of 1994 and the other counties we serve around the same time. Program Manager Marry Ellen Moore completes 16 years with HEMOCARE this month. Assistant Finance Officer Marla Younce completed 16 years in November and Office Manager Kathy Barnes completed 15 years in October.

HEMOCARE has provided jobs for a lot of people over the years. At last payroll, 530 people were paid. There are employees who work from our eight offices providing various services.

This year has been difficult. Despite the fact that most of the cost of

our in-home services is paid by the federal government, our state government has cut the payment for our in-home services, and cut hours for our clients. Dramatic reductions have also taken place in the mental health side of HEMOCARE's business.

We have responded in many ways. We asked employees for suggestions on how to reduce the cost of providing services and were able to use many of their suggestions. One employee now often serves two or more clients instead of just one. Training and travel expenses have been reduced. As the hours of service were reduced, we even had to lay off a small number of professional and administrative staff.

HEMOCARE Management Corporation is still a very strong organization, with a commitment to high-quality services and pay rates that are as high as possible. There are signs that the recession is waning and that

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Our People Make the Difference

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What others
are saying

"A monitoring visit was conducted on 11/16/10 to review the In-Home Aide services provided by your agency. We reviewed five records for Level I and Level II services. The records were very organized and we appreciate your assistance during the monitoring visit. No concerns were found. We appreciate all of your hard work and the services that you provide our clients in the community."

— McDowell Co.
Department of
Social Services

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Address:
PO Box 2640
Lenoir, NC
28645

Phone:
828-754-3665

On the Web:
homecaregmt.org

From our CEO

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we may see a better economy next year. However, we know that the current state budget shortfall will affect us. We should be prepared for more bad news from the state before things improve.

I thank our wonderful employees who do such a great job of caring for people who cannot care for themselves. You are the reason for our

success through these difficult times and you will pull us through these next months as the economy rebounds.

I wish each of you — employees, case managers and social workers — happy holidays and a great new year!

— Rankin Whittington

When to seek medical attention for headaches

See your physician for headaches that:

- Are frequent and have no known cause
- Last more than a few days
- Are worse in the morning
- Differ in pattern or intensity, if you have a history of headaches

Seek emergency medical treatment for a headache that:

- Comes on suddenly and is severe
- You would describe as your worst ever
- Is associated with slurred speech, confusion, memory loss, change in vision, problems moving your arms or legs or loss of balance
- Gets worse over a 24-hour period
- Occurs with fever, stiff neck, nausea and vomiting
- Is associated with head injury
- Is severe and localized to one eye with redness in that eye
- Seems like a new kind of headache and you are over 50

Check Mail Dates

Time sheets must be mailed on the 15th and the last of each month to ensure you'll receive your paychecks on time. Please remember to send your time sheets to: P.O. Box 2640, Lenoir, NC 28645. Upcoming check mail dates are:

- Thursday, Jan. 6
- Friday, Jan. 21
- Friday, Feb. 4
- Tuesday, Feb. 22
- Friday, March 4
- Monday, March 21

Happy Birthday

JANUARY

Betty Powell and Virginia Wales, 2; Loretta Buchanan, 4; Paulette Summey, 5; Judy Fox and Lillian Jones, 11; Tonya Stikeleather, 12; Patsy Spradling, 13; Lorraine Gray, 19; Rachel Cook, 20; Phyllis Powell, 23; Arlene Minton, 30; Ruth Corn, 31

FEBRUARY

Lynn Blair and Wendy Hampton, 2; Virginia Elmore and Alachia Johnson, 3; Kathleen Scott, 5; Ruby Revis, 8; Texie Branton, 10; Charles Lackey and Richard Stafford, 12; Reba Pritchard, 14; Christine Moore, 19; Sheila Lee, 25; Ethel Barnette, 26

MARCH

Lori Brown, 1; Carolyn Coffey, 3; Patricia Little, 7; Patricia Gaines, 8; Horace Crisp, 11; Toni Helms, 12; Junie Walsh, 13; Helen Magness, 14; Mary Lee Slate, 15; Agnes Osbourne, 18; Mozella Harris, 19; Audrey Hamby, 25; Debra Hyler, 26; Alma Vite, 27; Elaine Lackey, 28; Lynn Buckner, 30;